

Service Bulletin

REVISED 7/6/98

BULLETIN NO. GS/GSX/GSX-R - 95

DATE: 7/2/98

SAFETY RECALL CAMPAIGN GSX-R600V & GSX-R750T/V FUEL PUMP GASKET

MODELS: 1996 GSX-R750T, 1997 GSX-R600V & 1997 GSX-R750V

SUBJECT: RECALL CAMPAIGN - FUEL PUMP GASKET

REFERENCE: Dealer and customer letters (attached)

NOTICE:

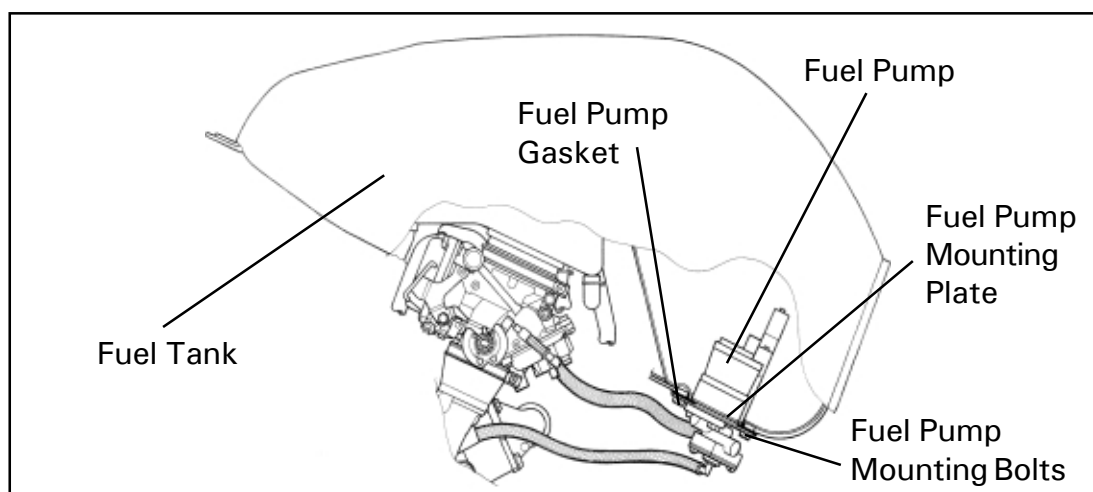
Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1996 GSX-R750T, 1997 GSX-R600V & 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

STOP DELIVERY OF 1996 GSX-R750T, 1997 GSX-R600V & 1997 GSX-R750V MOTORCYCLES IMMEDIATELY

Effective immediately, DO NOT DELIVER a GSX-R750T, GSX-R600V or GSX-R750V to a customer until you complete the recall service described in this service bulletin.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.



CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter was mailed on June 29, 1998.

If your dealership has sold a GSX-R600V or a GSX750T/V to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

Since only you know the identity of these customers, **you must immediately notify these customers of the recall campaign**. Please phone all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices and warnings in this bulletin.

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER LETTER:

Attached to this bulletin is a copy of a customer letter sent June 29, 1998 to registered owners of GSX-R600V or GSX750T/V motorcycles. The letter explains the reason for this recall campaign and stresses the need to make an appointment with an authorized Suzuki dealer to have the recall service performed.

AFFECTED UNITS:

All 1996 GSX-R750T, 1997 GSX-R600V and GSX-R750V models are affected.

UNITS OUT OF REACH

If you are aware of any GSX-R600V or GSX750T/V motorcycles which are scrapped or outside of the United States, notify Suzuki in writing. Please include vehicle VIN and location information on your dealership letterhead. Send this information to the American Suzuki Warranty Dept. in Brea, California.

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CORRECTIVE ACTION:

You will install a redesigned fuel pump gasket on the fuel tank. Unlike the TL1000SV/W recall service, you WILL NOT replace the fuel tank. Instructions for this procedure begin on page 5 of this bulletin.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so.

If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization before providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings a motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the GSX-R600V service manual (PN 99500-35060-03E) or the GSX-R750T/V service manual (99500-37080-03E) for fuel tank draining and removal procedures. Remove the fuel supply hose from the fuel petcock and connect a hose that will drain the fuel into a suitable container. Use the Suzuki special tool: Vacuum Pump (PN 09917-47910) to apply negative pressure to the vacuum port of the petcock. This will open the petcock and allow the fuel to drain.

PARTS ORDERING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE FUEL PUMP GASKET FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form on pages 16 and 17 of this service bulletin to order the redesigned parts.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

PARTS ORDERING PROCEDURE:

IMPORTANT: SCAT AND MAILED PARTS ORDERS CANNOT BE ACCEPTED.

Please make a copy of the FAX order form and legibly write your dealership name, Suzuki dealer number and telephone number. Write the quantity of fuel pump gasket sets you require. Write each motorcycle's VIN# and customer name. If the motorcycle is not sold, please write UNSOLD on the customer line. If there is not enough space for customer names, use a second copy of the form.

Once complete, FAX the order form to Suzuki. This FAX ordering method is the only way to order recall service parts. **REMEMBER: SCAT and mailed parts orders cannot be accepted.**

RECALL SERVICE PARTS ORDER
FAX LINE: 714/528-3090
USE THE ATTACHED ORDER FORM

PARTS SHIPMENT DATES:

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

Recall service parts can not be automatically shipped by Suzuki. You must place an order using a FAX order form as instructed above to receive parts.

RECALL SERVICE PARTS NUMBERS:

All parts needed to complete the recall service are included when you order the fuel pump gasket set.

<i>Description</i>	<i>Part Number</i>	<i>Dlr. Price</i>
Fuel Pump Gasket Set	99103-11135	\$13.00

The following items are included with each fuel pump gasket order:

<i>Description</i>	<i>Quantity</i>
Fuel Pump Gasket	1
Fuel Pump Gasket Plate	1
Fuel Pump Mounting Bolts	8
Campaign Completion Card	1
"OK" Identification Label	1

PARTS RETURN or ADDITIONAL PARTS:

If you require additional parts, return authorization, or have any other questions about this recall service, contact TECH LINE or your Technical Service Manager.

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REPAIR PROCEDURE:

Tools required:

- 1) Suzuki service stand or equivalent stand
- 2) 12mm socket and ratchet
- 3) 8mm socket and ratchet
- 4) 12mm wrench
- 5) 4mm Allen wrench
- 6) 6mm Allen wrench
- 7) #2 Phillips screwdriver
- 8) #3 Phillips screwdriver
- 9) Pliers
- 10) Torque wrench
- 11) Container for drained fuel
- 12) Vacuum Pump

(Fig. 1) Place the motorcycle on the Suzuki service stand (or equivalent).

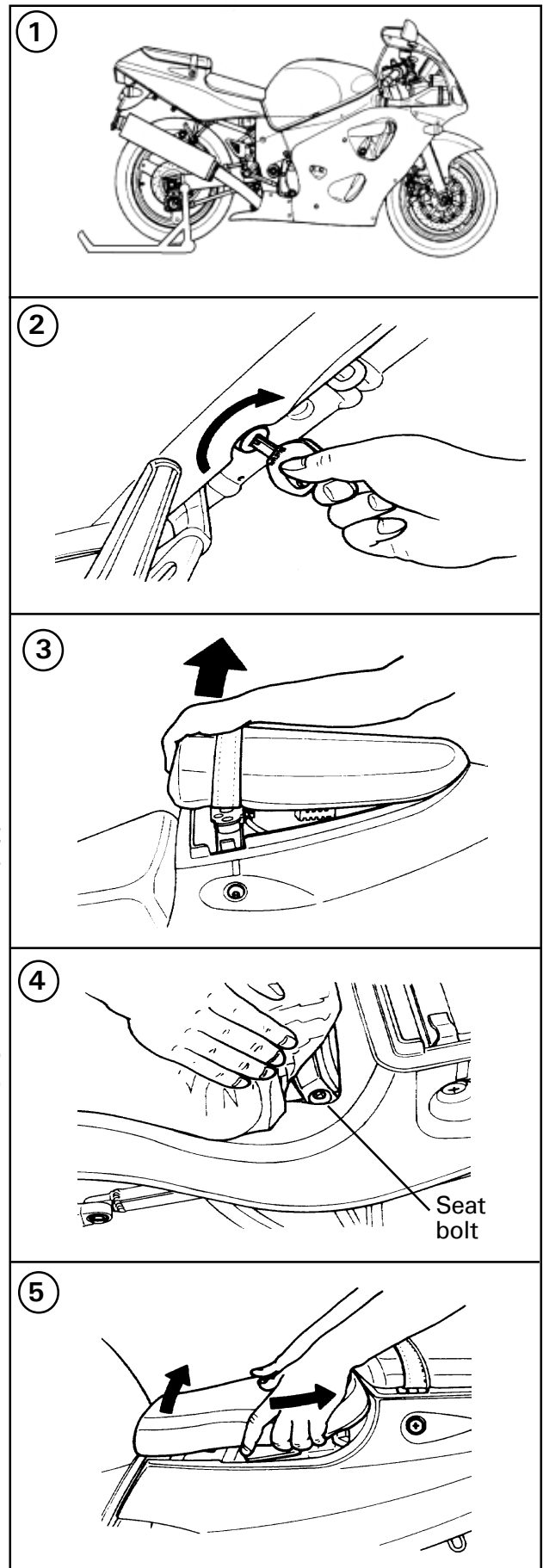


Service Stand
PN 99950-70042-RAC -or-
PN 99950-70041-PRO

(Fig. 2) Turn the ignition key clockwise in the left hand seat lock to unlock and remove the passenger seat or tail cowl **(Fig. 3)**.

(Fig. 4) Pull the rear edges of the riders seat up and use a 6mm allen wrench to remove the two bolts that hold the seat to the sub-frame.

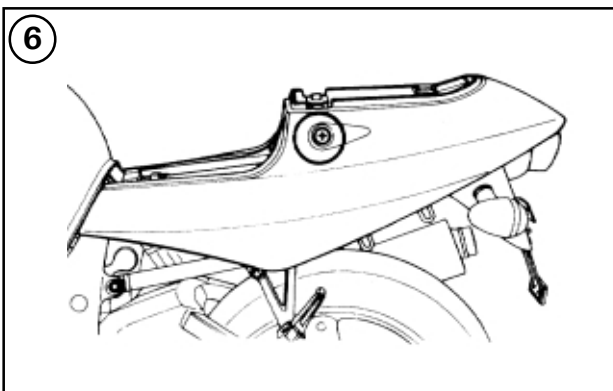
(Fig. 5) Pull back and turn the seat to the side to lift it off the motorcycle.



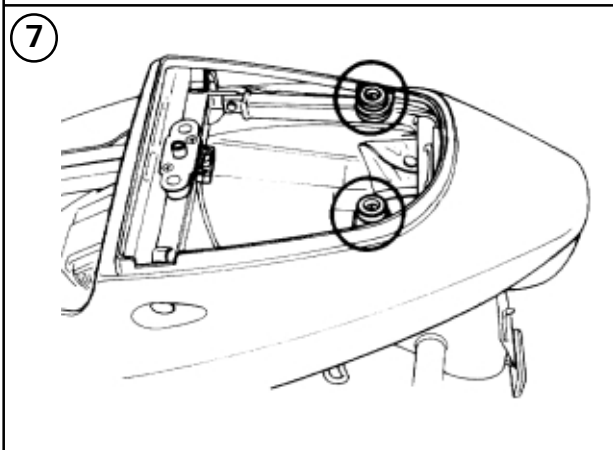
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The fuel tank will have to be removed to install the new fuel pump gasket. Remove the frame side covers to provide access to the rear fuel tank mount.

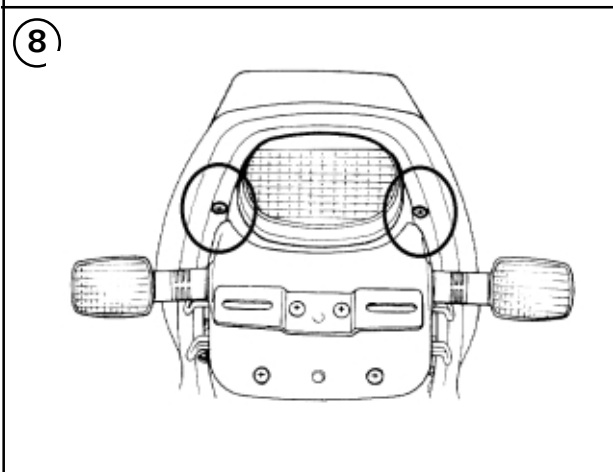
(Fig. 6) Remove the right hand and left hand side frame cover screws with a #3 phillips screwdriver.



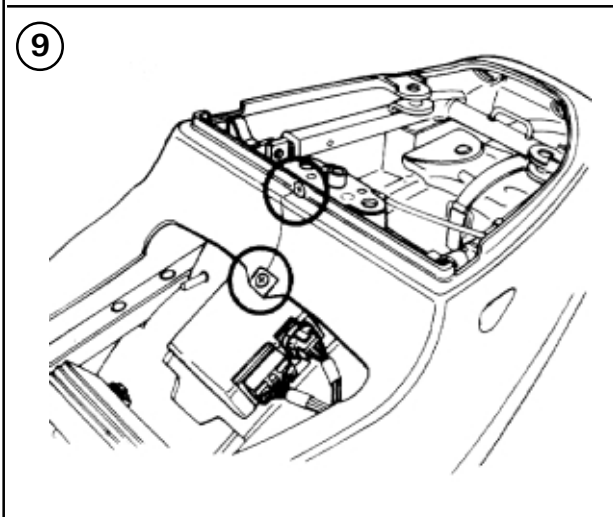
(Fig. 7) Remove the right and left upper frame cover screws with a #3 phillips screwdriver. Remove the passenger seat cushions, spacers and rubber washer.



(Fig. 8) Use a #2 phillips screwdriver to remove the two frame cover screws on the rear, underside of the covers, near the tail lamp.

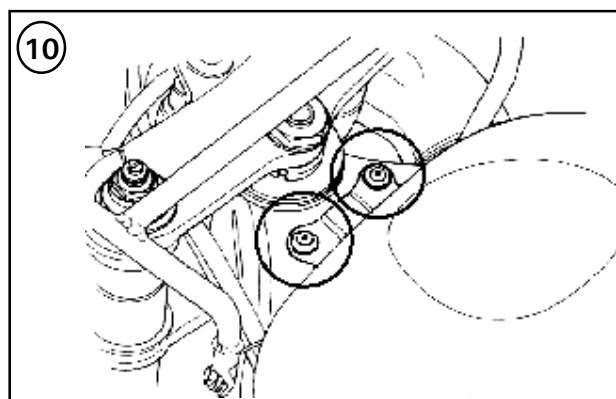


(Fig. 9) Use a #2 phillips screwdriver to remove the two center frame cover screws. Be careful, as the frame covers will come apart and off the motorcycle when these screws are removed. Remove the clip nuts from the covers so they will not get lost.

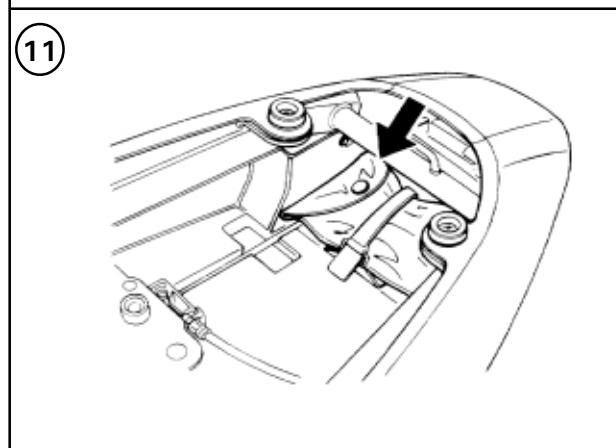


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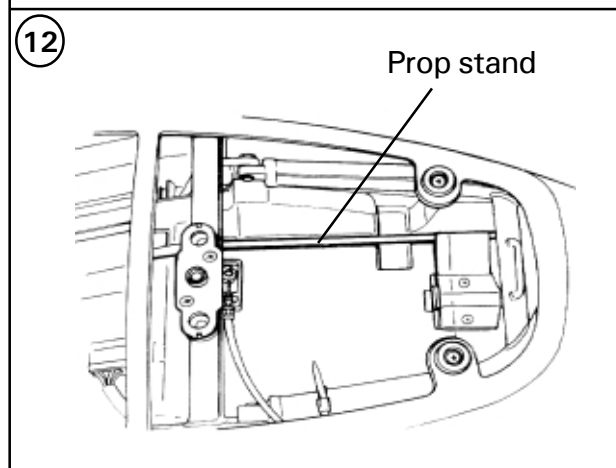
(Fig. 10) Remove the two fuel tank mount bolts with a 4mm Allen wrench.



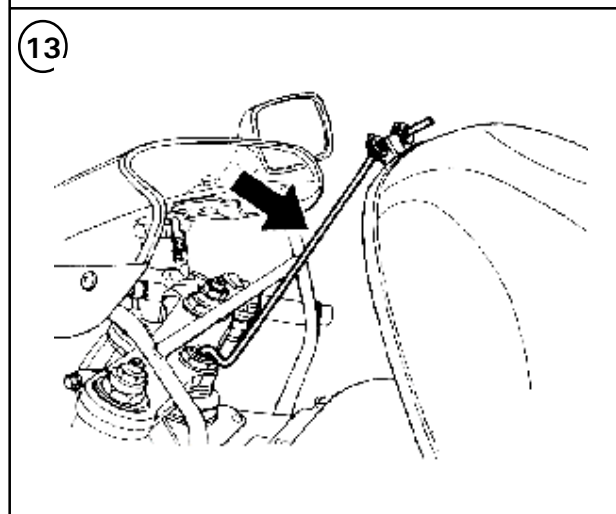
(Fig. 11) Un-clip the tool kit strap on the rear fender.



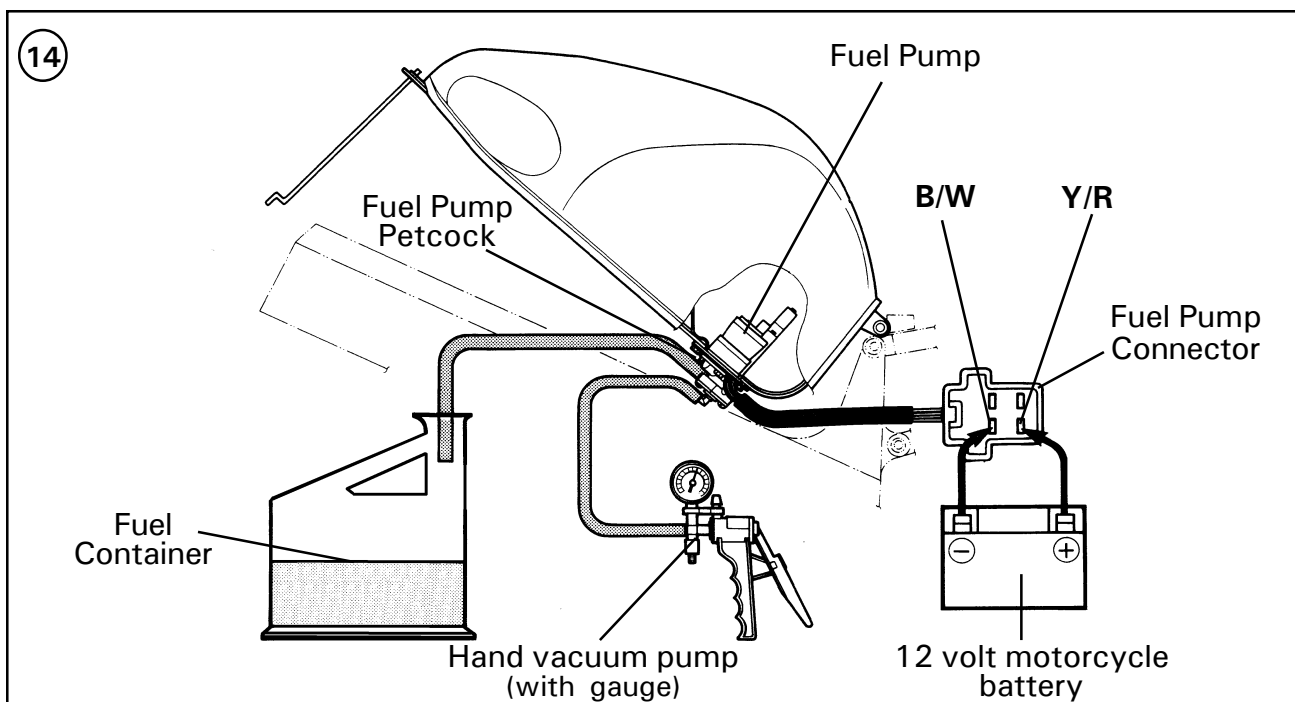
(Fig. 12) Set the tool kit aside and lift the prop stand out of the groove in the fender.



(Fig. 13) Lift the tank up and set the prop stand in place between the steering stem and the tabs on the front of the tank.



Continued →



(Fig. 14) Disconnect the fuel filler water drain hose from the fuel tank. Disconnect the fuel hose, the vacuum hose from the petcock and the fuel pump lead wire connector.

NOTE:

On the California model it is necessary to disconnect the fuel surge hose from the roll-over valve on the fuel tank.

(Fig. 14 & 15) Connect a hose to the fuel nipple on the petcock. Route the hose to a suitable container to catch the draining fuel. Use a clean container so you can reuse the drained fuel. Connect a vacuum pump to the vacuum port of the petcock. Apply 1.9 psi of negative pressure to open the fuel petcock.



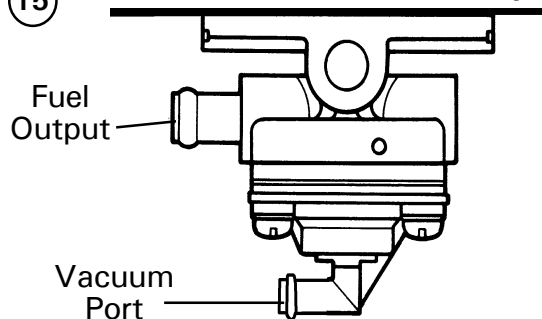
Vacuum Pump with Gauge
PN09917-47910

(Fig. 16) Connect the positive terminal of a 12V motorcycle battery to the Yellow with Red tracer wire of the fuel pump connector. Connect the negative terminal to the Black with White tracer wire. This will operate the pump and drain the fuel tank. The pump speed will audibly increase as the tank empties of fuel.

! WARNING

Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.

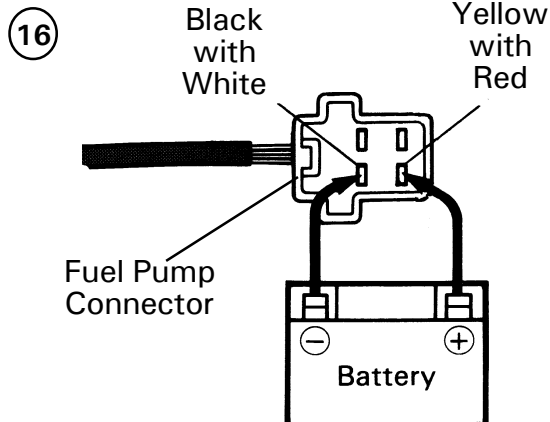
15 **Fuel Petcock on the Fuel Pump**



Negative pressure to petcock.....1.9 psi
(13.3kPa, 0.133kg/cm²)

! CAUTION

Do not apply high negative pressure as you can damage the vacuum valve in the petcock.



Continued →

After the fuel draining is complete, disconnect the hoses and wire connector from the battery. Remove the prop stand and gently lower the fuel tank down.

(Fig. 17) Remove the rear fuel tank mounting bolts and lift the fuel tank off the motorcycle.

Set the removed fuel tank, upside down, on an appropriately protected stand or bench top.

CAUTION

Be careful not to damage the fuel tank. Place the fuel tank on an appropriately protected surface.

Use protective sheets or cloths free of gas, oil or other materials that could damage the paint finish.

SUGGESTION:

(Fig. 18) You may construct a rectangular wood frame, using 2 x 4" or 2 x 6" studs, to support the inverted fuel tank on your work bench. Completely cover the frame with a soft towel, shipping blanket or similar protective cloth to protect the fuel tank finish.

(Fig. 19) Remove the 8 fuel pump mounting bolts and lift the fuel pump and fuel pump gasket from the tank.

CAUTION

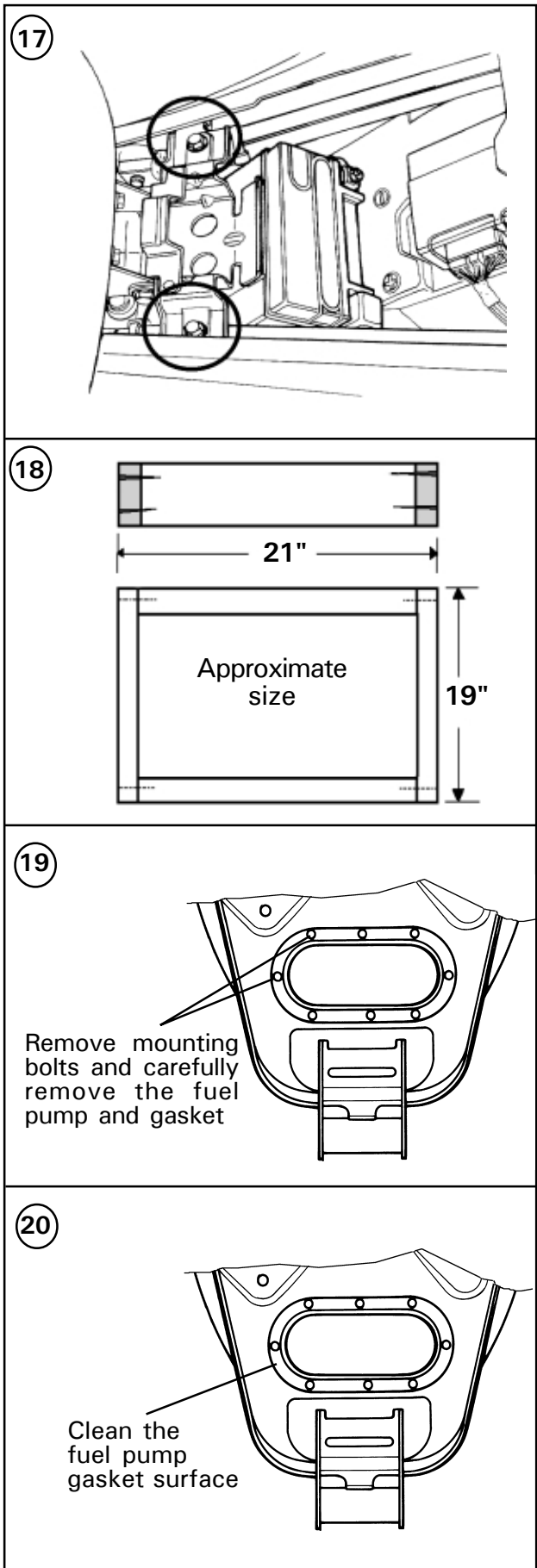
Be careful not to damage the removed fuel pump. The fuel pump will be reinstalled in the fuel tank.

Drain any residual fuel from the fuel tank through the hole from which the fuel pump was removed. Drain the fuel into a suitable container using a large funnel. Use a clean container so you can reuse the fuel.

WARNING

Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.

(Fig. 20) Clean the fuel pump gasket surface and the fuel pump bolt mounting holes with alcohol or another non-petroleum based solvent. Make sure these surfaces are completely dry.



(Fig. 21 & 22) The original one piece fuel pump gasket will be replaced by a new "lip style" gasket and fuel pump gasket plate. The new fuel pump gasket will fit inside of the plate. The plate ensures the gasket will be compressed the proper amount when the fuel pump is mounted to the fuel tank. Flange style fuel pump mounting bolts replace the original bolts.

(Fig. 23) The white directional dot on the gasket must face forward and towards the fuel pump mounting plate (away from the fuel tank). Place the gasket plate on the fuel tank, make sure the holes align with the bolt holes in the fuel tank. Place the gasket inside the plate and lightly press the gasket into the groove on the tank, using your fingers only, to avoid damaging the gasket. Make sure the longer lip of the gasket is set into the fuel tank groove properly.

NOTE:

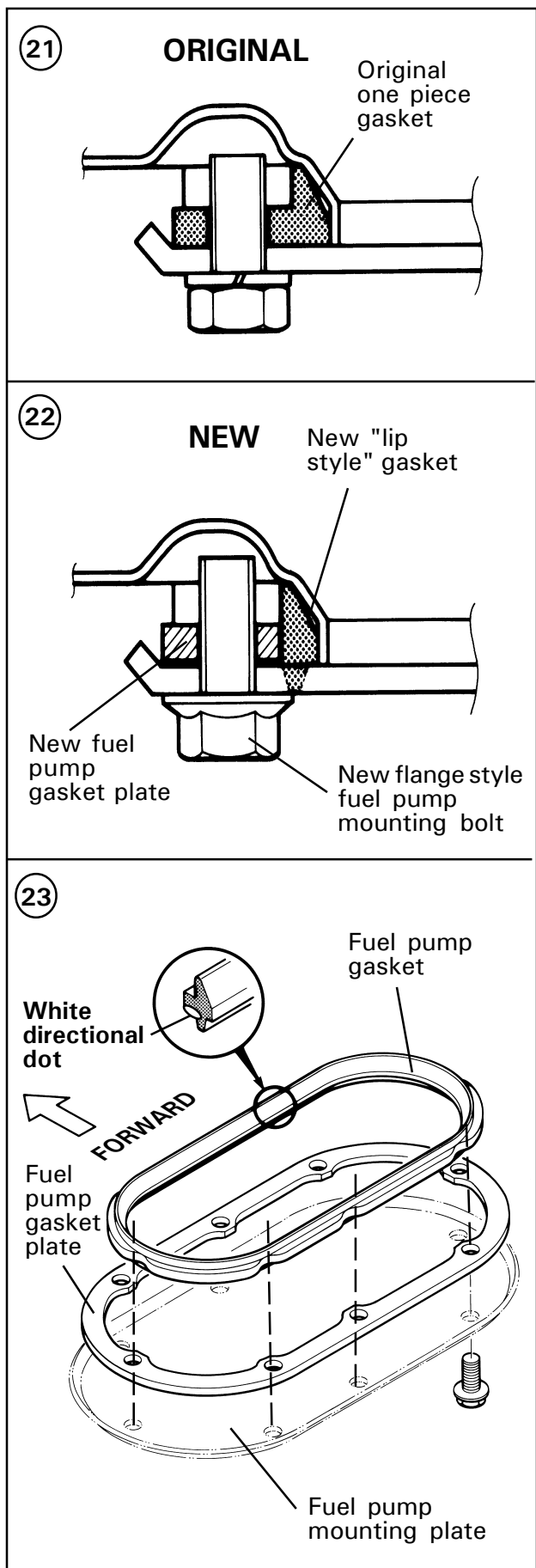
Make sure the mounting bolt holes in the fuel tank and gasket plate align with the relieved edge of the gasket before attempting to install the fuel pump.

Gently slide the fuel pump into the fuel tank. Take care to not disturb the fuel pump gasket.

CAUTION

Be careful not to catch or damage the fuel strainer on the fuel pump gasket, gasket plate or tank as you install the fuel pump.

Turn the new fuel pump mounting bolts lightly in by hand until they are seated.



Continued →

(Fig. 24) The mounting bolts are torqued in a specific tightening sequence.

(Fig. 25) Perform the tightening sequence in three steps: ① Torque the mounting bolts to the initial torque (1.8 lb-ft) following the correct sequence. ② Torque the bolts to final torque (2.9 lb-ft) following the correct sequence. ③ Torque the bolts once again to the final torque (2.9 lb-ft) in the correct sequence.

NOTE:

A 1/4" drive torque wrench, calibrated in lb-in, works well on the low-torque mounting bolts.

! WARNING

Failure to follow the fuel pump mounting bolt torque specifications and tightening sequence could cause improper gasket sealing and fuel leakage.

DO NOT OVER TIGHTEN THE MOUNTING BOLTS.

(Fig. 26) Set the fuel tank on the motorcycle. Install and torque the rear fuel tank mounting bolts to 21lb-ft.

(Fig. 27) Lift and support the fuel tank with the prop stand. Connect the fuel hose, the vacuum hose and fuel filler water drain hose. Route the hoses properly and make sure all the hose clamps are in place and secured.

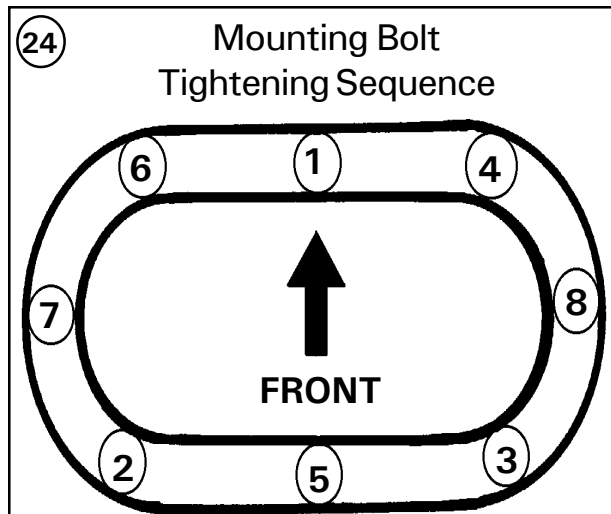
NOTE:

Reconnect the fuel surge hose to the roll-over valve on California specification models.

NOTE:

Refer to sections 8 and 9 of the GSX-R600 service manual (PN 99500-35060-03E) or GSX-R750 service manual (PN 99500-37080-03E) for hose routing information.

Remove the prop stand and gently lower the fuel tank down to the frame.



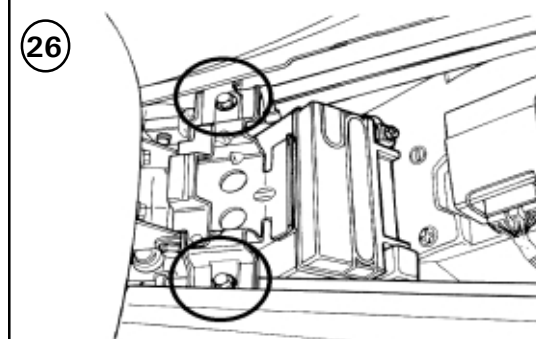
②5 Mounting Bolt Torque Steps & Specifications

(1) *Initial torque*.....1.8lb-ft

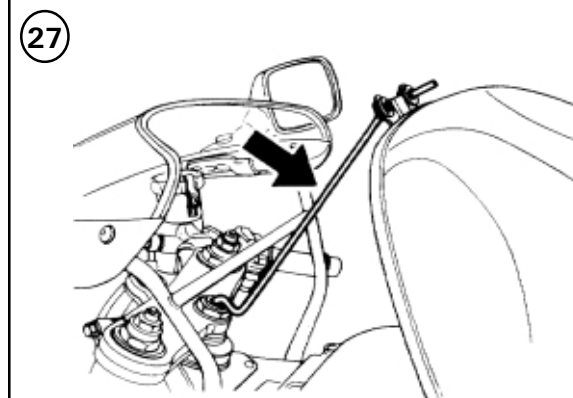
(21.6lb-in, 2.5N.m, 0.25kgf.m)

(2 & 3) *Final torque*.....2.9lb-ft

(34.8lb-in, 4.0N.m, 0.4kgf.m)



Rear tank mount bolts....21lb-ft
(29N.m, 2.9kgf.m)



Continued →

(Fig. 28) Fill the fuel tank with at least one gallon of gasoline and wait for about five minutes. Check for any fuel leakage from the fuel tank, fuel pump gasket or any hose.

⚠ WARNING

Repair any fuel leak immediately. DO NOT test ride or deliver the motorcycle to the customer if a fuel leak is present.

Reinstall the front fuel tank mounting bolts and torque them to 7.0 lb-ft. Reinstall the rear frame covers and the rider and passenger seats.

Clean and polish any fingerprints from the motorcycle.

Add fuel so the fuel amount is at least the amount the customer had in the motorcycle before the recall service.

ADVISE THE CUSTOMER OF THE FUEL LEVEL WHEN YOU DELIVER THE MOTORCYCLE.

RIDE THE MOTORCYCLE:

To ensure customer satisfaction, Suzuki suggests you ride the motorcycle several miles to make sure there are no fuel leaks and all the controls and the motorcycle operate correctly.

Correct any recall service related problems before delivering the motorcycle to the customer.

APPLY "OK" STICKER:

(Fig. 29) After checking and ensuring the recall service was performed correctly, apply the "OK" sticker to the right hand frame rail.

The "OK" sticker provides identification that the recall service has been performed on the motorcycle.

NOTE:

Place the sticker behind the fairing cowl, just below the top edge. This location will not distract from the motorcycle's appearance, yet can be found during a close inspection.

TAG & SAVE OLD PARTS:

Complete the vehicle and repair information on a warranty parts tag (PN 99923-09822-003). Attach the tag to the old recall service parts. Hold the parts indefinitely until inspection by your Technical Service Manager.

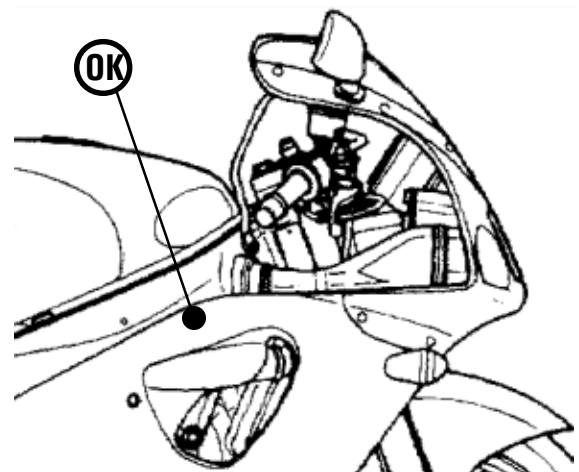
28



Fuel tank mounting

bolts.....7.0lb-ft
(10 N.m, 1.0kgf.m)

29



WARRANTY REIMBURSEMENT

SCAT WARRANTY REQUESTS:

At this time Recall Campaign warranty requests submitted via SCAT cannot be accepted.

PARTS & LABOR REIMBURSEMENT:

You will be reimbursed 0.7 hour labor and 100% for parts cost for each recall service performed.

CAMPAIGN COMPLETION CARD:

For your convenience a Dealer Campaign Completion Card is included with each fuel pump gasket set. Fill out the card completely for each GSX-R motorcycle repaired, following the example on page 15. Circle the model you performed the service on. Have the customer sign the card and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

WARRANTY REQUEST FORM:

If a Campaign Completion Card is not available or if additional parts or labor credit is required, use a Warranty Request Form to get reimbursed for the recall service. Fill out a Warranty Request Form completely for each motorcycle repaired, following the example on page 15. When filling out the Warranty Request Form be sure to include the following information:

CAUSAL PART:99103-11135
CAUSAL PART DESCRIPTION:.....Fuel Pump Gasket
QUANTITY:.....1
COMPLAINT CODE: 99
DEFECT CODE: U5
OPERATION CODE: DH9999
LABOR:0.7

Cross off the form's request number and write in the campaign number - **2032**. Have the customer sign the request and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

CUSTOMER SATISFACTION:

When delivering a motorcycle to the customer, review the service performed. If you have a customer with a special request, contact your **Technical Service Manager** for consideration. We apologize for any inconvenience this recall campaign may cause you or your customers.

Please be sure that all dealership personnel are familiar with the parts ordering and recall service procedure. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Thank you for your cooperation in conducting this very important campaign for your customer's safety.

AFFECTED DEPARTMENTS:

The following departments in your dealership should be notified of this information:

* **Service**

* **Parts**

* **Sales**

* **Accessories**

American Suzuki Motor Corporation
Technical Service Department
Motorcycle Division

[illegible]

SUZUKI												Warranty Request												IMPORTANT → PLEASE LIST ONLY ONE (1) DEFECT PER FORM • REFER TO YOUR WARRANTY MANUAL FOR COMPLETE INSTRUCTIONS •											
TYPE OR PRINT CLEARLY DO NOT WRITE IN THE BLUE SPACES																																			
C0-10				DEALER # 1 2 3 4 5 6				CONTROL / SEQUENCE # 1 2 3 4 5 6 7 8 9								P/C																			
DEALER NAME Hometown Suzuki								COMPLETE MODEL GSX-R750V								0V2100000								<input type="checkbox"/> Warranty Request Type <input type="checkbox"/> Normal Warranty <input type="checkbox"/> Concealed Crate Damage <input type="checkbox"/> Parts / Accessory Warranty Select One Request Type Per Request Form				DEFECT DATE MONTH DAY YEAR 07 18 98				REPAIR DATE MONTH DAY YEAR 07 18 98			
ADDRESS Main Street								CUSTOMER NAME Brad Smith																				MILEAGE / HOURS 87 5							
CITY Hometown				STATE CA				ZIP 91111				PURCHASE DATE 5/22/98				DATE OF EXPIRATION N/A																			
<input type="radio"/> LIST THE PART THAT CAUSED FAILURE <small>(If for labor only list part # with quantity.)</small> 9 9 1 0 3 - 1 1 1 3 5 -												QTY 1		DC		PARTS DESCRIPTION Fuel Pump Gasket												O/R LINES 2032							
<input type="radio"/> ADDITIONAL PART M-NUMBERS USED												QTY		DC		PARTS DESCRIPTION												OPERATION NUMBER ⑩ BASIC OPERATION 99 U4 D H 9 9 9 9							
																												<input type="radio"/> VARIATION COMPLETION <small>Apply code only when other code used.</small> 0.7							
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DESCRIPTION OF SYMPTOM / COMPLAINT																												RETURN CODE DENIAL CODE DATE							
DESCRIPTION OF DEFECT / CAUSE																												RECEIVED PROCESSED							
Replace fuel pump gasket and fuel tank per Service Bulletin GSX-R#95																																			

DEALER COPY



GSX-R600V & GSX-R750T/V FUEL PUMP GASKET SET

RECALL FAX ORDER FORM

Dealer # _____ Dealer Name _____
Telephone # _____ FAX # _____
Ordered by _____ Date _____

Description	Part Number	Quantity
Fuel Pump Gasket Set	99103-11135	

List the frame numbers for both CUSTOMER and UNSOLD motorcycles

Check Model	Last Nine Digits	First Name, Last Name
600 <input type="checkbox"/> 750 <input type="checkbox"/> VIN <input type="text"/>	Customer _____	
600 <input type="checkbox"/> 750 <input type="checkbox"/> VIN <input type="text"/>	Customer _____	
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Use a second copy of this order form if needed.

FUEL PUMP GASKET SET FAX LINE: 714/528-3090



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 26, 1998

SAFETY RECALL CAMPAIGN GSX-R600V, GSX-R750T & GSX-R750V FUEL PUMP GASKET

Dear Suzuki Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 GSX-R600V, 1996 GSX-R750T and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

STOP DELIVERY OF GSX-R600V, GSX-R750T & GSX-R750V MOTORCYCLES IMMEDIATELY

Effective immediately, DO NOT DELIVER a GSX-R600V, GSX-R750T or GSX-R750V to a customer until you complete the repair procedures described in the related service bulletin that will be sent to your dealership.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.

AFFECTED UNITS:

All 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V models are affected.

CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter will be mailed June 30, 1998.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

Continued →

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER NOTIFICATION:

If your dealership has sold a GSX-R600V, GSX-R750T or GSX-R750V to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

Since only you know the identity of these customers, **you must immediately notify these customers of the recall campaign**. Please phone all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices above and on the previous page.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so. If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization before providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings the motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service.

Follow the instructions, warnings and cautions in section 4 of the GSX-R600V service manual (PN 99500-35060-03E) or the GSX-R750T/V service manual (99500-37080-03E) for fuel tank draining and removal procedures. Remove the fuel supply hose from the fuel petcock and connect a hose that will drain the fuel into a suitable container. Use the Suzuki special tool: Vacuum Pump (PN 09917-47910) to apply negative pressure to the vacuum port of the petcock. This will open the petcock and allow the fuel to drain.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

REPAIR PROCEDURES:

Service bulletin GS/GSX/GSX-R #95 will contain instructions on how to replace the fuel pump gasket.

PARTS ORDERING & PARTS SHIPPING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE REDESIGNED FUEL PUMP GASKET PARTS FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form included in the service bulletin to order the recall service parts.

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

IMPORTANT:

Successful completion of this recall campaign depends on your efforts. It is very important that your dealership contact each customer, have them inspect their motorcycle immediately and follow the instructions that you give them. You must order the correct parts, perform the recall service and complete a Campaign Completion Card or Warranty Request Form within the shortest possible time.

It is your responsibility to order parts and perform the recall service on any affected motorcycle brought to your dealership, even if your dealership did not originally sell the motorcycle.

All recall campaign service is to be done at no cost to the customer for parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, contact your Technical Service Manager to discuss possible solutions.

CUSTOMER SATISFACTION:

Please be sure that all dealership personnel are familiar with the campaign parts ordering and recall service procedures. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Your customers may have had to bring their GSX-R motorcycles in for other modification programs or repairs in the past. Please remind your staff to be sympathetic and sensitive to your customers' feelings. Please extend Suzuki's apologies for the inconvenience that this repair may cause them.

We apologize for any inconvenience this recall campaign may cause you or your customers. Thank you for your cooperation in conducting this very important campaign for your customers' safety.

Sincerely,

American Suzuki Motor Corporation

Continued 



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 29, 1998

SAFETY RECALL NOTICE

GSX-R600V, GSX-R750T & GSX-R750V

FUEL PUMP GASKET

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket of your motorcycle's fuel tank with a redesigned version. This repair will be done at no cost to you for parts and labor.

⚠ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

⚠ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- **Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.**
- **Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.**
- **If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.**

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to **schedule an appointment for the recall service**. Your dealer can then **place the order** for your recall service parts. The earliest date parts can be at your Suzuki dealer is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. If you cannot contact the Suzuki dealer who sold you your motorcycle, call toll free 1-800-255-2550 for your nearest Suzuki motorcycle dealer.

It will take your dealer about an hour to drain the fuel tank and install the redesigned fuel pump gasket. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date. Ask your dealer about your motorcycle's down time, as he may be able to perform the recall service while you wait.

Continued →

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions. If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040, ext. 660.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after July 13, 1998, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a GSX-R600V, GSX-R750T or GSX-R750V or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you have sold your GSX-R, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation